



HACKNESS GRANGE

COUNTRY HOUSE HOTEL

TERMS AND CONDITIONS

1. All prices are correct at the time of print and are **exclusive of VAT** and subject to change without notice 30 days prior to the event, unless previously confirmed in writing. Prices may be adjusted to allow for changes in either VAT or other Government taxes and currency fluctuations.
2. Where the booking includes accommodation, full details of the number of people staying, together with the type of accommodation and the length of stay must be confirmed at least 14 days before the date of your event.
3. **Delegate Rate room bookings:** Any cancellations made within 7 days of your booking the deposit will not be refunded. Any cancellation within 48 hours of the booking and the full rate including any accommodation will be charged.
4. The hotel cannot be held responsible for the quality of the food if not served at the scheduled time due to late arrival or over run on meetings etc.
5. Prior consent of the hotel must be sought for any entertainment or service contracted for the function by the client. The hotel reserves the right to judge acceptable levels of noise or behavior of the clients, guests or representatives and the clients must take all necessary steps to correct. In the event of failure to comply with Management requests the hotel reserves the right to terminate the contract and stop the event without being liable for any refund or compensation. There is a requirement that all outside service providers are required to provide a copy of 3rd party insurance liability to the tune of £10M prior to the event. Failure to provide proof of insurance will mean that they are unable to perform at the hotel
6. No wine, beverages or food to be brought into the hotel or grounds by clients or guests, for consumption on the premises, unless pre-agreed by the hotel management in writing.



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7. Whilst every effort is made to safeguard clients' property Hackness Grange Hotel does not accept any liability for any loss or damage caused.
8. Hotel reputation - at the absolute discretion of the hotel any function may be cancelled by the hotel even if paid in full, if the hotel has reasonable grounds for believing that the holding of such function would prejudice the reputation, good name or standing of the hotel.
9. Liability – The hotel accepts no responsibility for death, injury or disease, howsoever arising to clients or their guests excepting only such as arises due to the negligence of the hotel, its servants or agents acting strictly in accordance with the terms of their employment, sub-contract or other agreement between such servants and agents at the hotel. The hotel is not liable for any frustration of this contract caused by strikes, labor disputes, accidents or any other cause beyond the hotel's control and outside the ordinary and reasonable contemplation of the parties at the time of this contract. In such an event, the hotel will Endeavour to offer the client alternative accommodation facilities and services, if such can be found and are acceptable to the client (such acceptance not to be unreasonably withheld). In the event that is not possible, however, the hotel's obligation to the client extends up to and is limited to, the full refund of any deposit held.

I the undersigned confirm that I have read and accept the terms and conditions of booking.

Signature:

Printed Name:

Company Name:

Date: